Client Information *and* Service Agreement Form

Office Use Only

Client's Names: _____

Address: _____

City: _____ Zip: _____ Neighborhood/Complex Name: _____

Entrance Gate Code/Instructions: _____ Garage Code: _____

Alarm Code /Instructions: _____/_____
(To Turn Alarm OFF) (To Turn Alarm back ON)

Code Word for Alarm Company: _____

E-Mail Address: _____

Home Phone: _____ Cell Phone: _____

Office/Work Phone: _____ Cell Phone: _____

Emergency Contact: _____ Phone:_____

Veterinarian's Name: _____ Phone: _____

Veterinarian's Address: _____

Location of Trash Bins _____ Trash to street when? _____

The terms "SHS", "we" and "our" refer to ACI Tampa, Inc. / Secure Home Solutions Pet Care. The terms "You" and "Your" refer to the Client/Pet Owner.

SHS agrees to provide adequate food, water, shelter, and humane treatment for your pet(s) at all times during the agreed schedule of visits. In addition, we agree to adhere to all state and local laws, and to the best of our ability and in the best interest of your pets, follow your oral and/or written additional instructions regarding your home and pets while they are in our care.

You understand and agree that SHS is not responsible for the actions or consequences of actions of pets in your home between our scheduled visits. If your pet becomes lost, accidentally injured, ill, or dies due to natural or other causes uncontrollable by SHS, you agree that you will not hold SHS responsible and release and protect SHS from any claim arising from said injury. If your pet bites or injures any human or other animal or causes damage to another's property, you agree to hold harmless, indemnify and protect SHS from any claim or suit filed by anyone as a result of such an incident; and you also agree to pay all citations, fines or fees related to the incident within the required period of the citation. If we deem it necessary to seek Veterinary Care for your pet, call Animal Poison Control, or purchase supplies needed to care for your pet or home, you agree to pay for or reimburse SHS for any charges related to the service.

You agree that SHS is not responsible for any loss or damage to your property unless caused by the negligent acts of the pet sitter. SHS holds no responsibility for security of the premises when we are not present, or any loss or damages to your property or pets if other individuals can or do access your home during a Sit, or if the home is not properly secured, or unable to be properly secured.

You declare that you are the legal owner/guardian of the pets described on the Pet Information Forms and that you hold legal ingress to the property on which our services are being performed. You give SHS permission to access your key and enter your property for the purpose of performing the services you have requested. You agree to the terms described in our current Service Agreement and Policies Statements and agree to pay SHS for services rendered, at the rates posted on the SHS website and current rate sheet on the date of service.

_____ _____
Client Date

Revised September, 2010